

**Summary of issues submitted at 'Policing the Future' Public Meeting
Held at the Town Hall, Leicester City, 27 June 2011**

You asked

Does a reduction in the number crimes mean you need less money?

Response

The overall reduction in the number of crimes is good news although Policing is a 24/7, 365 day a year business that involves managing risk and we deal with a variety of issues everyday which need resources beyond this. We now have less officers and less staff and as always we need to ensure the public receive an effective police service and that public money spent on policing is spent wisely.

You asked about

Action taken to increase public confidence and trust since high profile cases such as Pilkington and Joanne Butler.

Police Accountability

Response

We accept the findings and recommendations of the IPCC. Information such as outcome of cases are publically available.

In the intervening years, we have made changes, including training 2500 officers and staff around identifying vulnerable people and those at risk. We have also introduced a new call handling system which helps the call handler to identify vulnerable people and repeat callers.

The Police Authority ensures that the public receive an effective police service and its' members represent local people, holding the Chief Constable to account for policing. The Police Authority have held the Chief Constable to account and scrutinised the changes. A new assurance plan has been implemented that will enable the Authority to identify, scrutinise and provide assurance on themes emerging from the review of critical incidents.

We engage with the public regularly and conduct surveys of people to gauge current satisfaction levels with the service we are providing. The levels of satisfaction has seen a rise from about 60% to over 80%.

Trust has to be earned and we work hard to ensure we give good levels of service.

You asked about

Joint Action Groups (JAGs)

Response

Joint Action Groups involve many partners including the police and are subject to a review. JAGs need to be effective at a local level as problem solving groups.

You asked about

Fixed Penalty Notices

Response

Fixed Penalty Notices are effective where used wisely as an alternative to a court procedure.

You asked about

**Anti Social Behaviour and the perception around some young people
Engagement with young people**

Responses

Anti Social Behaviour is one area we know affects people. There is a current national review taking place around the use of Anti Social Behaviour powers which may see a more streamlined process in place.

Priorities change across the force area, depending where you live, and what matters to people locally will always be a priority for us. Reducing Crime and Anti-Social Behaviour is our target everywhere across the City LPU.

We accept that one person's acceptable behaviour may be anti social to others. Is football in the street acceptable, or is it deterring people from going outside.

Young people are our future and we understand the need to challenge stereotypes on their behalf. Young people are in fact more likely to commit crime, be a victim of crime or be a witness. We need to engage effectively with young people and we need them to engage with us.

We do try very hard to communicate with all our communities including young people and we believe that we need discussions with representatives from all sides to educate and inform people about the positive things that young people achieve and the perceptions of their behaviour

This is why we need to work in partnership on a variety of initiatives to help divert people away from situations where they could be perceived as causing ASB. We already embrace new technology such as using social media networks and we also have dedicated youth Initiative Officers and the Police Authority have a lead member

for young people.

You asked about

Crime Mapping

Responses

Leicestershire Constabulary along with all other Forces across England and Wales publish information about crime and, anti-social behaviour (ASB) and local policing information via a website – www.police.uk The site allows the public of Leicester, Leicestershire and Rutland to check on the crime and anti-social behaviour that has happened in their area in recent weeks by simply entering their postcode.