

Leicestershire Police Authority

**Minutes of a meeting of the Consultation & Communications Committee
held at Police Headquarters on Thursday 2 July 2009**

Present

Members

Mrs W Martin, Mr D Prince and Mrs A Roberts.

Mr B Roper (Vice-Chairman of the Authority).

Officers

Mr R Swinfield, (Chief Executive), Mrs A Perry (Deputy Chief Executive), Mrs S Hoare, (Engagement and Communications Officer) and Mr S Fraser, (Performance Analyst).

Representatives from the Force

Mr M Goodwin, (ACC(O)), Ch/Supt. C Rollings, Insp. A Streets, (Community Safety Bureau) and Mr G Brown (Service Improvement Manager).

08/09. Election of Chairman for the Meeting

The Chief Executive explained that due to the County Council Elections, held recently, there had been changes to the membership of the Authority and as a result a Chairman would need to be elected for this meeting.

Mrs Roberts nominated Mrs Martin; this was seconded by Mr Prince. There being no further nominations Mrs Martin was duly elected to Chair the meeting.

Mrs W Martin – in the Chair

09/09. Apologies

Apologies were received from Mr Bill and Mr Dholakia.

10/09. Items of Urgent Business

There were no items of urgent business.

11/09. Declarations of Interest

The Chairman invited members who wished to do so to make declarations of any Code of Conduct interests in respect of items on the agenda for the meeting.

No such declarations were made.

12/09. Minutes of the meeting held on 22 January 2009

The minutes of the meeting held on 22 January 2009, having been previously circulated, were confirmed and signed.

It was unanimously agreed to take item 8 as the first item on the agenda.

13/09. CRAVE Survey Results - Update

The Committee received a presentation from the Service Improvement Manager on the latest CRAVE survey results. The presentation, and CRAVE questionnaire, were tabled at the meeting; copies are filed with the minutes.

The Service Improvement Manager informed members of the following:-

- The survey is now undertaken monthly.
- Results are received on the second or third day of the month however it takes 4-5 days to check the data before releasing to the Force therefore it is usually about 8th or 9th day of the month before the data is widely available.
- Data on the confidence question is now available at BCU level.
- The British Crime Survey shows confidence for Leicestershire to be 47.5% however CRAVE is showing this at nearer 70%. Other Forces doing their own surveys similar to CRAVE are showing similar gaps.
- Guidance is expected shortly from the Home Office on how much credence and support would be given to locally derived confidence figures.
- It is hoped that within 6 months the data will be available at CDRP level. It is currently being used as performance data at LPU level.
- The CRAVE data can now be aligned with crime data and satisfaction data for how the police deal with anti-social behaviour.
- Data on the confidence question had shown that when local councils were included in the question the confidence levels were lower than when police alone were included.

Ch/Supt Rollings stated that an external communications plan was in place for advertising external meetings, another phase of which would take place during August/September.

The ACC(O) stated that it was important that this data was utilised at CDRP level and that crime maps were compared to areas where people were not satisfied with the service.

The Service Improvement Manager stated that the telephone bureau had recently included the six strands of diversity during their telephone interviews with the outcome that there had been a third split with people being offended, people answering the question and others refusing. He added that further enquiries would be made with the Home Office regarding this issue as all six strands were not included in previously issued Home Office guidance. The Service Improvement Manager stated that the outcome of discussions with SWIFT, the company who undertake the CRAVE survey, would be provided to members as to including all six strands within this survey.

It was RESOLVED to note the contents of the report.

At this stage Mr Prince left the meeting.

14/09. Half Year Consultation Results

The Committee received a report of the Chief Executive providing members with the analysis undertaken to date on the consultation responses received. A copy of the report, marked 'A', is filed with the minutes.

The Performance Analyst informed members of the following:-

- Overall, responses had shown that the majority of respondents were elderly white males with this particularly being the case in respect of the council tax questionnaire.
- Council tax responses were not expected to exceed 1500.
- There was higher confidence amongst white individuals than those from the BME community.
- The council tax questionnaire responses were not geographically represented with Blaby dominating the responses. Not one questionnaire had been returned from St Matthews Estate.
- People generally felt unsafe due to lack of visible policing.
- The Consultation Panel were under-represented in youth and females and over-represented in over 55 years and males.

Members requested that information be provided in graphs and pie-charts wherever possible in future reports, for ease of reference.

It was RESOLVED to note the contents of the report.

15/09. Consultation Programme 2009 - Update

The Committee considered a report of the Chief Executive updating members on the progress of the current consultation programme. A copy of the report marked 'B' is filed with the minutes.

Members requested that the Authority take advantage of the Chief Constable's Intercultural evening to engage with those attending and to increase the membership of the Consultation Panel.

Members suggested that the use of Facebook and other social networking sites be considered for further consultation with the youth.

The Committee RESOLVED to note the contents of the report.

16/09. Crime and Disorder Reduction Partnerships - Update

The Committee received a report of the Chief Executive and members providing feedback from respective meetings of local Crime and Disorder Reduction Partnership groups. A copy of the report marked 'C' is filed with the minutes.

The Chief Executive tabled a report on the Police Authority Inspection to inform Crime and Disorder Reduction Partnership meetings. A copy is filed with the minutes. The Chief Executive stated that the report should be included on agendas for all CDRP meetings being held between now and the inspection week commencing 7 September.

Members requested that a future Members Discussion Day address the structure and priorities of all CDRPs and how each CDRP was developing its areas of business.

It was RESOLVED:-

- (a) that members request that an item entitled 'Police Authority Role and Inspection' be included on the agenda for the next meeting of their respective Partnerships; and
- (b) to approve Appendix '2' as the member feedback form for CDRP meetings.

17/09. Crime and Disorder Committees

The Committee received a report of the Chief Executive informing members of the provision coming into force for local authorities to institute crime and disorder committees to oversee the work of crime and disorder reduction partnerships. A copy of the report marked 'D' is filed with the minutes.

The Committee RESOLVED that the Chief Executive approach local councils to ascertain the approach they will be taking to implementing this legislation.

Chairman

Thursday 2 July 2009
2.00 p.m. – 4.00 p.m.