

LOCAL OBJECTIVES FOR 2010/11

<u>Priority No.</u>	<u>Priority</u>	<u>Performance Indicator</u>	<u>Target</u>
1.	Improve Satisfaction in Service to victims of Anti-Social Behaviour	Overall Satisfaction of Victims of Anti-Social Behaviour with the service received from Leicestershire Constabulary	80%
2.	To maintain and where possible improve on beat officer and neighbourhood PCSO abstraction	To ensure that the pre-planned abstraction rate for PBOs and Neighbourhood PCSOs combined does not exceed 5%	5%
3.	Resource Management	To increase the percentage usage of mobile data terminals for the registration and input of crime reports into the CIS recording system (away from police premises)	10%
4.	User Satisfaction Measurement	To develop and report upon new quality of service measures (confidence and user satisfaction) with service delivery to victims of Domestic Violence and/or Serious Sexual Offences (Rape)	-
5.	Improve perception of local consultation	Monitored through existing Crave survey question "to what extent do you agree that the police and local councils seek people's views on anti-social behaviour and crime that matters?"	60%
6.	To support the business community through enhanced prevention and resolution of business related crimes	(i) Reduce Burglary OTD on business premises (where the total value of the property stolen was over £1000) by 5% compared to 2008/09; (ii) To increase our consultation with business communities during the first quarter of next year around the use of reparat	5% reduction on year end position at 31.3.10 to be achieved during the year to March 2011.