



Leicestershire Constabulary

## Local policing in North West Leicestershire

### Your policing summary 2009/10



Leicestershire Police Authority

## North West Leicestershire Local Policing Unit

North West Leicestershire LPU covers 108 square miles, with a population of 89,000 people. This includes the market towns of Ashby de la Zouch and Coalville – the same boundaries as North West Leicestershire District Council.

The area is frequented by visitors, drawn by the large number of local tourist attractions including the National Forest, Snibston Discovery Park, Conkers, Moira Furnace, Ashby Castle and Staunton Harold Reservoir.

### LPU Commander - Inspector Chris Brown



"I am pleased to say that we are maintaining similar figures to last year but we have not achieved the hoped-for reductions on overall crime. The main problem area at present is vehicle crime. We are putting great effort into dealing with offenders and we have had good success in targeting some individuals who have been arrested

and charged with vehicle crime at Castle Donington. Sadly, I am getting daily reports of people leaving their vehicles open or property on show, which is a magnet for our criminals. Please can I urge you to help us by not leaving anything at all in your vehicle."



#### Coalville Police Station



Open to you Monday - Sunday 9am-9pm



## Getting in touch

### 999:

In an emergency – for example when life is in danger or a crime is being committed.

### (0116) 222 2222:

In a non-emergency – for example, a call not requiring immediate police attendance. This number is for the whole of Leicester, Leicestershire and Rutland and is staffed 24-hours a day.

### Visiting a police station:

You can also call into a police station. To find your nearest one, opening hours and police surgery arrangements, give us a call or check our website.

### Contacting us by post:

Inspector Chris Brown  
Coalville Police Station  
Ashby Road  
Coalville  
LE67 3QG

## Your beat team

North West Leicestershire LPU is divided into twelve neighbourhood beats, each policed by dedicated neighbourhood beat officers and police community support officers (PCSOs).

- Ashby town
- Breedon, Coleorton, Packington and surrounding villages
- Moira, Donisthorpe and surrounding villages
- Measham and surrounding villages
- Coalville town
- Greenhill and Agar Nook
- Ibstock, Ellistown, Battram, Heather
- Ravenstone, Swannington, Peggs Green, South Hugglescote and Donnington le Heath
- Kegworth
- Castle Donington, Hemington and Lockington
- Whitwick and Thringstone
- East Midlands Airport

You can find out who your neighbourhood beat officers are by logging on to our website at [www.leics.police.uk](http://www.leics.police.uk) and entering your postcode to search for your neighbourhood beat.

You can also email your beat officer, download your neighbourhood newsletter, get all the latest policing news and find out your neighbourhood priorities.

To leave a message for your local beat officer, telephone (0116) 222 2222 – follow the instructions and, when prompted, enter their collar number. You can also contact us by email: [northwest.lpu@leicestershire.pnn.police.uk](mailto:northwest.lpu@leicestershire.pnn.police.uk)

## How you can help

- ⇒ Join your local Neighbourhood Watch Group. You can find out more by contacting your local station or at [www.leicestershirenhw.com](http://www.leicestershirenhw.com)
- ⇒ Become a Special Constable or volunteer – speak to our recruiting team on Leicester (0116) 222 2222 ext 2657
- ⇒ Tell us what you think of your local policing summary or any policing concerns you may have by writing to Leicestershire Police Authority, Force HQ, St Johns, Enderby, Leicester LE19 2BX, by telephoning Leicester (0116) 229 8980 or email [police.authority@leicestershire.pnn.police.uk](mailto:police.authority@leicestershire.pnn.police.uk)

## Airport operation

BUSINESSES based at East Midlands Airport have joined a project to support the police in their fight against counter-terrorism and crime. Project Griffin is designed to enlist the support of managers, security officers and employees of large organisations and advise them on security, counter-terrorism and crime prevention issues. Regular training days give staff the confidence to be the eyes and ears of the business community and report any suspicious activity.

## Under-age drinking

IN the last year, more than 190 off-licences and pubs across North West Leicestershire have been visited in test purchase operations to ensure that licensees are complying with the law and refusing to serve alcohol to people under 18. We are pleased that only 13% failed, compared to 43% the year before, which reflects that more businesses are refusing to serve alcohol to teenagers and are asking for identification.

## Car cruise success

POLICE have carried out two operations to tackle the problems associated with large gatherings of cars on the outskirts of Castle Donington. Residents expressed concern about road safety issues and noise from the so-called 'car cruise.' Two enforcement operations were staged and confiscation notices, tickets, fines and vehicle rectification notices were issued to offending motorists. The exercise was so successful that the number of vehicles has dropped significantly, but we are constantly monitoring the situation.



# What matters to you

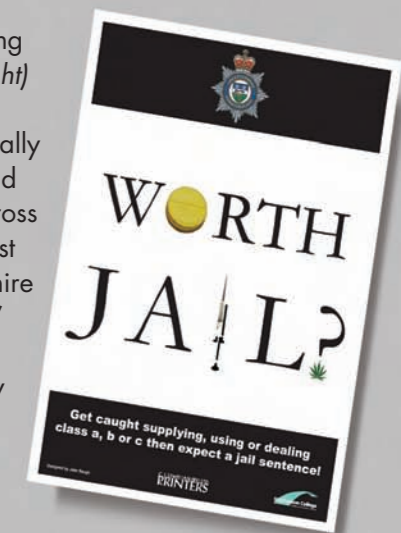
■ AT Halloween time many people fear they are going to become victims of anti-social behaviour from trick-or-treaters. Following an operation involving the police, community volunteers, parents and teachers, there were only five Halloween-related incidents reported to the police in 2008. A similar operation involving more people is planned for 2009.

■ SPEEDING on Standard Hill in Hugglescote was raised as an issue by many villagers. Officers have carried out 13 speed enforcement days in the last 12 months using a hand-held speed monitoring device. A total of 31 Fixed Penalty Notices have been issued to drivers and many more have been given verbal advice about the dangers of exceeding the speed limit.

■ A police officer from Coalville enlisted the help of students at

Stephenson College to design an effective anti-drugs poster. Teachers took up the challenge and the students were asked to design a poster with a hard-hitting message about the consequences of taking or dealing drugs as part of their course work.

The winning poster (right) was professionally printed and put up across North West Leicestershire in doctors' surgeries, community centres, pubs and clubs.





## Your feedback shapes our force priorities

TO make sure that we provide the best service possible, an independent body – the Leicestershire Police Authority – oversees the way we do business.

It is the Authority's duty to produce a three-year policing plan that sets out our aims and objectives. The plan includes our local priorities which are decided after taking into account the issues that you've told us concern you most.

Over the next three years we aim to:

- Maintain and where possible improve on the quality of service at front enquiry offices.

- Maintain and where possible improve on the complaints handling process.

- Keep beat officers and neighbourhood police community support officers on their beat as much as possible.

- Support the business community through enhanced prevention and resolution of business related crime.

- Maintain and where possible improve police response to incidents.

- Improve resolution of local crime and anti-social behaviour through community-based resolutions.

The full policing plan is available online at [www.leics-pa.police.uk/localpolicingplan](http://www.leics-pa.police.uk/localpolicingplan) or by contacting the Police Authority office on Leicester (0116) 229 8980.

## An excellent record in community policing

WELCOME to this year's local policing summary. This document, which we are required by the Government to produce annually, sets out how we have performed during the past year and outlines what we will be focusing on in the coming months.

In 2008/2009 we recruited 230 officers, double the number we recruit annually, deepening our commitment to neighbourhood policing and protecting your communities and the most vulnerable from serious harm. This work has contributed to how safe you tell us that you feel in your community. Our research tells us that 97.8% of you feel safe when walking in your area during the day and 72.3% at night.

Over the last year we have invested in high-tech kit which allows us to provide an even better service. We use satellite technology to make sure that officers are patrolling where and when they will have most impact locally. We have given all our patrolling officers laptops or Blackberry® handheld computers. These allow them access to all the information they need to do their job without returning to the station.

We have also cut bureaucracy with a return to 'common sense policing'. Many crimes which take place in communities, for example graffiti, are unlikely to result in a significant sentence at court. So we have been bringing victims and offenders together and getting offenders to make amends, for example by removing the graffiti. This sort of approach has made victims of crime more satisfied and freed officers to get back on the beat, detect more crime and protect communities.

We want the people of Leicester, Leicestershire and Rutland to have the best police service in England and Wales; a force that delivers a second-to-none service to keep you, your loved ones and your property safe.

**Byron Rhodes**  
Chairman  
Leicestershire  
Police Authority

**Matt Baggott**  
Chief Constable  
Leicestershire  
Constabulary

## Our Policing Pledge

WHEREVER you live in Leicestershire, you can be sure that you'll get the same high level of service from your local police, thanks to a new national Policing Pledge that Leicestershire Constabulary has adopted.

This Policing Pledge is a set of promises to local residents that not only gives more information about local policing, but also gives you a stronger voice in telling the police what you think is most important and what concerns you most. It is also our commitment to build greater trust and confidence in the communities we police.

Promises in the Pledge include:

- Treating you fairly, with dignity and respect.
- Providing you with details of your local neighbourhood police teams.
- Ensuring patrols are visible and on your patch at times they will be most effective.
- Providing a fast response to 999 calls and prompt response to non-emergency

calls, in some cases through scheduled appointments.

- Responding within 24 hours to messages left for your neighbourhood policing team.

- Holding monthly public meetings in your area.

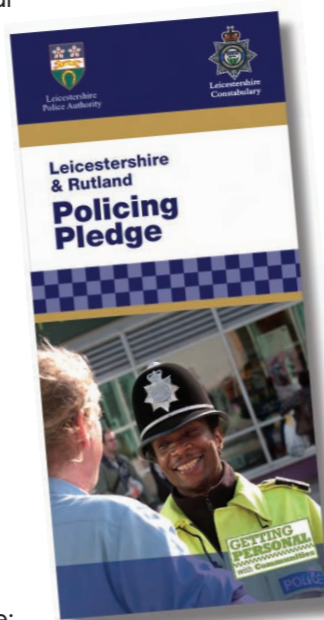
- Providing monthly updates on local crime and policing issues, including the provision of crime maps.

- If you've been a victim of crime, agreeing how you wish to be kept updated about your case.

- Acknowledging within 24 hours any dissatisfaction you may have with the service received.

All 43 police forces across England and Wales have adopted the Pledge.

A leaflet outlining the commitments of the Leicester, Leicestershire and Rutland Policing Pledge is available from your local police station or by logging on to [www.leics.police.uk](http://www.leics.police.uk)



## Policing with the focus on your key issues

NORTH West Leicestershire Local Policing Unit's priority is to identify and tackle the needs of people living and working in the area. But we can't do it alone – we need the community to tell us their concerns. We are proud of our achievements; here are just a few examples of issues reported to us and what we did to tackle them...

<b>You told us...</b> to target young people riding motorcycles inconsiderately, to reduce nuisance in and around Ashby town centre.	<b>We responded...</b> by talking to the young motorists about the dangers of their driving behaviour; issuing confiscation notices, fixed penalty notices and rectifications notices. One bike has been seized and crushed.
<b>You asked us...</b> to deal with evening anti-social behaviour and driving nuisance on the Belvoir Shopping Centre car park.	<b>We acted...</b> by working with other agencies to hold a free music event every Friday night at Coalville Market Hall, attracting crowds of up to 100 young people.
<b>You reported...</b> criminal damage and anti-social behaviour on Abbots Oak Drive in Greenhill.	<b>We responded...</b> by carrying out regular patrols and taking young people home to inform parents about their behaviour. A multi-agency 'patchwalk' identified problems and solutions. The problems have now stopped.
<b>You complained...</b> about anti-social behaviour along the length of Cropston Drive on the Greenhill estate.	<b>We acted...</b> by working with the Anti-Social Behaviour team at North West Leicestershire District Council to organise graffiti workshops for young people on the estate.

### Lynette Lathbury from Coalville said:

"PC Miranda Gent is the most amazing policewoman. She has helped us sort out a long-running neighbour dispute. She was very patient, took our concerns seriously and listened to what we had to say. She even came to see us on Christmas Eve, to check we were all right. I can't fault her and now I have no worries."

**You can make a difference!  
Tell us what we can do to help make your community safer and stronger.**



## Partnership priorities

**OUR vision is 'to work together with local people to reduce crime and disorder and the fear of crime in North West Leicestershire, thereby improving the quality of life for our community.'**

### Who we are

The North West Leicestershire Partnership in Safer Communities is made up of a number of agencies, including the police, North West Leicestershire District Council, County Council the Fire and Rescue Service, Police Authority and Primary Care Trust.

### What we do

The partnership has a three-year plan from 2008 to 2011 which highlights five key priority areas. These priorities are reviewed annually to make sure they are still relevant and meet the needs of the community. We have also set out a way of measuring the effectiveness of the strategy to determine if it is successful.

### Our priorities

- Reduce crime and the fear of crime
- Violent crime (including domestic abuse)
- Anti-social behaviour
- Road safety
- Drugs and alcohol

### We need your help

In order to drive down crime and disorder, members of the partnership need information from the community and the support and collaboration of other agencies. If you have any information to help us in our fight against crime, please contact us by looking at the Getting in Touch information overleaf.