






CRAVE Survey Findings

The following table represents CRAVE survey findings for April 09 – March 2010 8685 respondents and Oct 2009 – September 2010: 8253 respondents.

Key:

-  Improvement against the baseline (except for Reassurance questions which is reversed)
-  Worsening against the baseline. (except for Reassurance questions which is reversed)
-  No change against the baseline.

-  Where a question generates a free text, a scaled or a multiple response.
-  New question during 2010/2011 no comparative data

Question	Baseline Apr 09 - Mar 10	Current Performance Oct 09 - Sep 10	Comparison
VISIBILITY			
Q1. From your viewpoint has THE LEVEL of police patrolling in the area where you live changed in the past 12 months?	92.6%	93.2%	↑
Q2. How satisfied are you with the level of police patrolling in the area where you live?	68.6%	68.5%	↓
Q3. Would you know or recognise any of the Neighbourhood policing team that work in the area where you live?	28.6%	30.4%	↑
Q4a. When did you last have contact with the police?			
Q4b. What was the reason for this contact?			

Question	Baseline Apr 09 - Mar 10	Current Performance Oct 09 - Sep 10	Comparison
REASSURANCE - An increasing arrow relates to a decrease of the perception of crime and ASB in their area.			
Q5. Can you tell me to what extent you are worried about being a victim of crime?	38.3%	36.4%	↑
Q6. What sort of crime are you worried about?			
Q7. So how much of a problem is ... in the area where you live?			
(Q7_1) Abandoned or burnt-out cars	5.6%	5.3%	↑
(Q7_2) Noisy neighbours or loud parties	9.4%	10.2%	↓
(Q7_3) People being drunk or rowdy in public places	19.6%	19.2%	↑
(Q7_4) People using or dealing drugs	19.5%	19.5%	↔
(Q7_5) Teenagers hanging around	34.0%	31.9%	↑
(Q7_6) Rubbish or litter lying around	30.6%	30.1%	↑
(Q7_7) Vandalism, graffiti and other deliberate damage to property or vehicles	28.3%	26.9%	↑
(Q7score) ASB SCORE	9.8%	9.8%	↔
Q8a. Thinking again about antisocial behaviour in your area, do you have any other concerns?		16.6%	
Q8b. What are the other key issues of concern to you?			
Q9. What actions would you like the police to take that would lead to you feel more safe in the area where you live?			
Q10. Do you think there is anything else that the councils could do to make you feel more safe in the area where you live?			

Question	Baseline Apr 09 - Mar 10	Current Performance Oct 09 - Sep 10	Comparison
ACCESSIBILITY			
Q11. Are you aware about what is being done to tackle issues of crime and antisocial behaviour in your local area?	41.6%	39.5%	↓
Q12. How did you find out what is being done to tackle issues in your area?			
Q13. What would you like to see?			
CONFIDENCE			
<i>Q14. To what extent do you agree or disagree with the following statements about policing in the area where you live, would you say local police...</i>			
a. Can be relied on to be there when you need them?	56.8%	54.8%	↓
b. Would treat you with respect if you had to contact them for any reason?	86.9%	85.2%	↓
c. Treat everyone fairly regardless of who they are?	72.1%	69.9%	↓
d. Can be relied on to deal with minor crimes?	56.8%	55.7%	↓
e. Understand the issues that affect your community?	68.5%	67.3%	↓
f. Are dealing with the things that matter to people in your community?	60.6%	60.1%	↓
*Q15. It is the responsibility of police and local councils working in partnership to deal with antisocial behaviour and crime in your local area. Please say how much you agree or disagree that the police and local councils seek people's views on antisocial behaviour and crime issues that matter in this area?	53.0%	51.5%	↓
Q16a. Why do you say this?			
**Q16b. Please say how much you agree or disagree that the police and local councils are dealing with antisocial behaviour and crime issues that matter in your area?	59.0%	57.6%	↓
Q16c. Why do you say this?			
Q16d. Thinking about the <u>police only</u> , so you agree or disagree they are dealing with antisocial behaviour and crime issues that matter in your area?		69.0%	
Q16e. Why do you say this?			
Q16f. Thinking about the <u>local council only</u> , so you agree or disagree they are dealing with antisocial behaviour and crime issues that matter in your area?		42.8%	
Q16g. Why do you say this?			
Q16h. Thinking about the <u>other local agencies</u> , so you agree or disagree they are dealing with antisocial behaviour and crime issues that matter in your area?		49.3%	
Q16i. Why do you say this?			

Question	Baseline Apr 09 - Mar 10	Current Performance Oct 09 - Sep 10	Comparison
COMMUNITY COHESION			
Q17a. To what extent do you agree your local area (within 15-20 minutes walking distance) is a place where people from different backgrounds get on well together?	89.9%	90.6%	↑
Q17b. To what extent do you agree that you can influence decisions affecting your local area (within 15-20 minutes walking distance)	45.1%	47.5%	↑
Q18. How strongly do you feel you belong to your immediate neighbourhood?	79.5%	78.7%	↓
Q18aa. Overall, how satisfied or dissatisfied are you with your local area as a place to live?		91.5%	

* Local Indicator

** National Indicator