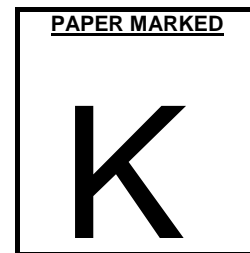


LEICESTERSHIRE POLICE AUTHORITY



Meeting **POLICE AUTHORITY**

Date **THURSDAY 28 JUNE 2010**

Report of **CHIEF CONSTABLE**

Subject **HMIC INSPECTION ON ANTI SOCIAL BEHAVIOUR (ASB)**

Purpose of Report

1. The purpose of this report is to provide members with an update in relation to the recent HMIC Inspection of Anti Social Behaviour (ASB).

Background

2. During May this year HMIC commenced an inspection of all Forces in England and Wales in relation to how they deal with and manage ASB. Leicestershire Constabulary's inspection took place on the 17th and 18th of May.

Overview

3. The inspection consisted of a number of stakeholder interviews to include the Chief Officer lead, T/ACC Yeadon; project leads Ch Inspector Streets and Mr Glenn Brown; and a number of operational officers at a variety of ranks and roles. Police Authority representatives namely Mrs Martin, Mr Orson and Mr Rhodes were also interviewed. As part of the inspection HMIC reviewed a substantial volume of documentation and conducted site visits and interviews at 5 Local Policing Units.
4. At the end of the second day, on the 18th May, the lead HMIC officer provided T/ACC Yeadon, C/I Streets and Mr Brown with a verbal 'hot debrief'. This was reinforced with a short written submission of key strengths and areas for development which was sent to the Constabulary on Friday the 21st May. A copy of this can be found at Appendix 1.
5. It is worthy of note that the overwhelmingly positive language used during the verbal debrief is not necessarily reflected within the initial written feedback. It is believed that this is due to the fact that HMIC are yet to inspect all Forces and therefore at this time are keeping written feedback to a minimum. The assessment of those present during the verbal feedback is that taken as a whole the Force response to ASB has been seen favourably.
6. HMIC have stated that a full written submission on their findings will be sent to the Constabulary for comment during June 2010, prior to a moderation meeting on the 17th July. It is then anticipated that the moderated grading will

be received in Force on the 18th July, along with a comprehensive account of any further work required. It is our understanding that the final HMIC grade will count towards the Police Report card.

7. The Safer Communities team continue to progress activity against the Force ASB Action Plan and have already captured the areas identified for improvement contained in the short written debrief, within that plan. Once the full HMIC report is received the team will implement activity against any further WIPs and AFIs identified. (Work in Progress / Areas For Improvement)

Recommendation

8. The Authority is recommended to
 - i. Note the contents of this paper and associated Appendix 1.

Implications

Financial: none.
Legal: none.
Diversity: none.
Risk Management: none.

Background Papers

None other than already published

Officer to Contact

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Appendix 1

**Leicestershire Constabulary ASB inspection Monday 17th and
Tuesday 18th May 2010.**

Top 5 – 10 things that are being done well	Top 5 – 10 things that need to be addressed
<ul style="list-style-type: none"> • Clear incident grading and deployment guidelines that are well understood by call management staff. The guidelines take account of the risk to and needs of the caller. • Frontline staff are confident that they receive relevant history when responding to calls. This can be directly from the control room or via MDT. • Use of CIS to record and manage ASB investigations and recording of follow up contact with victims. This was implemented on 10th May 2010 and its effectiveness will need to be assessed in due course. • Strong arrangements for reporting back to local communities - LPU commander blogs and newsletters, website etc • ASB action plan and governance arrangements • Partnership working at a tactical and operational level. ASB co-ordinators and JAG are specific examples of initiative that contribute to this. • Use of partnership data to provide a more rounded picture of ASB • ASB training programme for City BCU staff • Police Authority representation on CSPs and JAGs. PA members chair 5 of the 9 CSPs in the county, albeit not all in their capacity as PA members. 	<ul style="list-style-type: none"> • Ineffective performance management arrangements for repeat and vulnerable ASB victims. • Identification of repeat callers is not as effective at first point of contact as vulnerable and NHP priorities. Genie 2 search results are not used to influence the response to urgent or 60 minute calls. • Problems solving plans (PSPs) are not used effectively across the force. Plans are on a drive available only to that LPU, supervisory intervention is 'hit and miss' and some problems have been ongoing since 2008. It is difficult to identify and share good practice across the force. The task sheets reveal single agency enforcement activity rather than partnership problem solving. The force recognises this problem and intends to move all PSPs onto Taskmaster by summer 2010 so that they are more accessible and can be audited more thoroughly. • Need to improve partnership working at a strategic level. (CAA red flag at City and review of partnership representative at county level). The results of the review should start to address these concerns. • Victim care contracts not recorded on CIS. It is acknowledged that this will be resolved during the summer. • Some concerns about the quality of data provided by some partners and a reluctance of some partners to share personal data consistently. T/DCC Fraser is working on this and the situation should improve later during the year.